



Hoole Church of England Primary School

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Website: www.hooleprimary.co.uk

Head Teacher: Mrs R Flanders



Dear Parents/Carers,

Thank you for completing the survey we recently sent regarding our process for welcoming your children to our school family.

It has been a pleasure to see how well they are adjusting to school life. We are enjoying getting to know every little character and we are delighted with how well they have settled in.

We asked for any questions you may have after your children's first weeks in school.

We have collated the questions on the sheet overleaf and answered them. I hope that this will be helpful as it is likely that these are common queries.

If you do have any questions moving forward, we are always happy to help. It is sometimes more helpful to come to us directly than try to work out answers to queries via What's App groups or searching the school website. You can speak to a member of staff when you drop off or collect your children, call into the school office, ring us at school or email admin@hooleprimary.cheshire.sch.uk.

We understand that starting school can be a daunting time. If you have any questions or require any assistance over coming weeks, please do not hesitate to get in touch.

I look forward to seeing your children continue to grow and settle into life at our school.

Yours sincerely,

R. Flanders
Headteacher

Let Your Light Shine - Matthew 5:16 (Sermon on the Mount)
Ambition for all to enjoy life in all its fullness



<p>After School Clubs?</p>	<p>School run after school clubs will be offered for Reception pupils from the spring term onwards.</p> <p>The process for clubs is that we send information about what we have on offer for the coming term at the start of each term. We advise parents/carers of what we have on offer and the date and time when clubs booking opens.</p> <p>Parents/carers then book spaces at clubs and receive confirmation about which clubs their child has been booked into.</p>
<p>If a child attends HETTY, will they still have access to school run after school clubs?</p>	<p>Staff-led after school clubs are open to all children, including those who may attend HETTY after school.</p> <p>In addition to ensuring you have booked your child into HETTY, parents and carers should follow the school booking process to apply for a staff-led after school club.</p> <p>When the club finishes, staff will escort children booked into HETTY to the School Hall and they will remain there until collected by their parent/carer.</p>
<p>Are the children encouraged to drink water throughout the day?</p>	<p>Yes, the water bottles are readily accessible in the classrooms all day. Children are encouraged and free to access them when needed during the morning and afternoon session.</p> <p>Children are also directed to access them at breaktime and immediately after lunchtime.</p> <p>Drinks of milk are also provided during the morning.</p>
<p>Why are there so many apps/accounts for communication? Issues around communication routes, how do we get information to parents/carers and which communication routes are used for which purposes.</p>	<p>We do have lots of channels of communication and accept that this may be daunting. We hope to streamline this in the future but as there is not yet one that does everything we need it to, we do currently use several.</p> <p>If we message families about, for example, changes to PE days or school activities, we would do this via the School Gateway or School Spider email/text message functions. Any whole school information sent out via the platforms such as Twitter, Facebook or Instagram would also be sent out via Gateway or Spider if applicable.</p> <p>Parents' main ways of contacting us are telephone, email (admin@hooleceprimary.cheshire.sch.uk) or messaging us via School Gateway or School Spider.</p> <p>A guide to the different platforms and apps is included for your information.</p> <p>If you have any issues relating to log-in or registration, please speak to a member of the Administration team who will be happy to help you.</p>